

# Magical Maths South Manchester

## Conditions of Sale

### Definitions

1. Magical Maths South Manchester (MM) provides primary school after school clubs for children aged between 5 and 11.
2. The child is the individual or individuals (if the parent has registered more than one child) attending the magical maths club.
3. The parent is either the biological parent or legal guardian of the child.
4. The customer is the person who paid for the said child to attend the club and is usually, but not necessarily, the parent.
5. The club manager is the owner of the South Manchester Franchise and is currently Dr Roderick Benson

### Conditions

1. The parent signs the child up for a magical maths club that usually runs for 5 consecutive weeks. The parent shall pay the full balance of the club cost before the child attends the club.
2. Magical Maths South Manchester reserves the right to exclude a child from the club if they deem the child's behaviour to be detrimental to the overall running of the club.
3. The parent may also withdraw a child from the club after giving the club manager no less than one five (5) days' notice

### Refund policy

4. The onus is on the parent to make sure the child attends the magical maths club each week and missed clubs will not be refunded.
5. If the child is excluded from the club due to bad behaviour, the parent shall be refunded 50% of the number of weeks the child missed due to exclusion.
6. If a parent formally withdraws a child from Magical Maths then they shall be refunded the full cost of the sessions they did not attend five (5) days after receiving the letter from the parent asking for their child to be withdrawn from the club. For example, if a child is attending a Monday club and misses week three and then the parent sends an email to the club manager on the Tuesday after week 3, the parent will be refunded for sessions 4 and 5 but not session 3.